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Shuster

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METHOD AND SYSTEM FOR CANDIDATE (54)MATCHING

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U.S.C. 154(b) by 0 days.

This patent is subject to a terminal dis-

claimer.

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Related U.S. Application Data

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- (60)Provisional application No. 60/582,231, filed on Jun. 22, 2004.
- (51) **Int. Cl.** G06F 17/27 (2006.01)G06F 17/00 (2006.01)G06N 5/00 (2006.01)G06N 7/04 (2006.01)
- (52)**U.S. Cl.** 704/9; 706/45; 706/54
- Field of Classification Search 704/9; 706/45,

See application file for complete search history.

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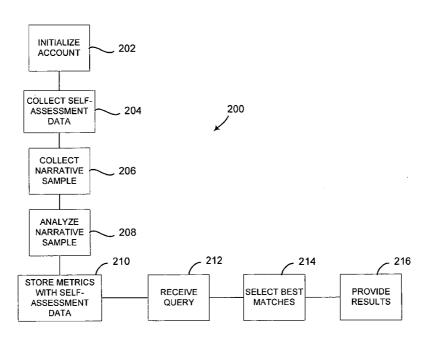
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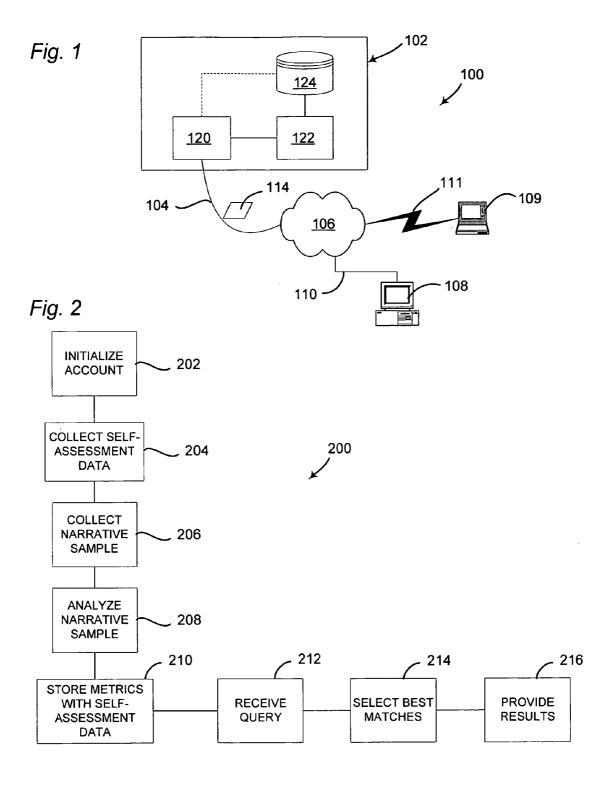
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ABSTRACT (57)

A method and system for candidate matching, such as used in match-making services, assesses narrative responses to measure candidate qualities. A candidate database includes selfassessment data and narrative data. Narrative data concerning a defined topic is analyzed to determine candidate qualities separate from topical information. Candidate qualities thus determined are included in candidate profiles and used to identify desirable candidates.

20 Claims, 1 Drawing Sheet





METHOD AND SYSTEM FOR CANDIDATE MATCHING

CROSS-REFERENCE TO RELATED APPLICATIONS

This application is a continuation of U.S. application Ser. No. 11/159,484, filed Jun. 22, 2005, which claims priority pursuant to 35 U.S.C. §119(e) to U.S. Provisional Application No. 60/582,231, filed Jun. 22, 2004, all of which are specifically incorporated by reference in their entirety.

BACKGROUND OF THE INVENTION

1. Field of the Invention

The present invention relates to methods and systems for candidate matching, for example, such as used by dating or recruiting services to select candidates for service users.

2. Description of the Related Art

Various methods and systems for candidate matching are 20 known in the art, often in the context of a service for selecting candidates for mates, employees, or other personal or business relationships. For example, on-line dating systems are a well-known form of candidate-matching system, and have grown in economic importance in recent years. On-line dat- 25 ing systems may be considered an example of peer-to-peer matching, in that candidates for matches may themselves be screening other users of the system, even while being screened themselves. Such systems typically involve the creation of a personal "ad," which essentially comprises a data- 30 base record containing user-provided information, such as, for example, a self-assessment of the user's characteristics and qualities, a narrative description of the user and/or the desired candidate, and one or more digital images. The ad is incorporated in a database of candidates, and made available 35 for searching using a database query method. When a user query specifies attributes that are matched by the ad, the ad is presented to the querying user, often in a ranked relationship to other ads.

On-line dating systems, and the like, offer convenient 40 access to large pools of prospective candidates, but suffer from a commonly-recognized credibility problem. Often, personal ads do not contain entirely truthful information concerning candidates' personal characteristics. For example, many ads do not correctly state the submitting candidate's age 45 or educational background. Consequently, the reliability of the system for matching candidates with similar qualities is compromised.

One approach for increasing the reliability of candidate profile information involves independent verification of sub- 50 mitted information. However, reliable independent verification requires consent of the persons submitting information, and is relatively inconvenient and costly. Such factors tend to discourage persons from participating, thereby reducing the pool of available candidates.

It is desirable, therefore, to provide a method and system for candidate matching, which makes use of more reliable information from candidates for matching purposes, without creating appreciably greater cost or inconvenience than unverified systems.

SUMMARY OF THE INVENTION

The present invention makes more reliable information available for querying and matching of prospective candi- 65 tem for candidate matching according to the invention. dates. The invention need not change the level of convenience to the user, and should be relatively inexpensive for system

operators to implement. Using the invention, a person may search for users with certain personal attributes, for example, educational background, with a greater confidence that the candidates presented will have the requested attribute. In addition, or in the alternative, users may search for candidates using separately-determined criteria, for example, estimated IO or personality type.

In an embodiment of the invention, submitting candidates are presented with opportunities to provide narrative descriptions related to any topic. In many existing applications, it is customary for prospective candidates to provide narrative that is appropriate for the type of candidacy at issue. For example, for a match-making application, the user may provide a narrative description of herself and of the type of person she is interested in meeting. For a recruiting application, the candidate might provide a narrative description of the preferred working environment and personal qualities that make him a desirable candidate. Requests for narrative information on customary topics will generally be regarded as a normal and expected part of a candidate-matching system, and customary topics may therefore be preferable. However, the invention is not limited to the collection of narrative on customary topics, and narrative may be collected on any topic, including randomly-selected topics.

The selected topic is not a critical feature, because invention need not make use of the information that is directly stated by the collected narratives. Instead, the invention analyzes the provided narrative to develop one or more metrics concerning the manner in which the narrative is expressed. For example, algorithms may be used to score the provided narrative on the basis of vocabulary employed, grammar, spelling, and sentence structure. More sophisticated algorithms may be employed to make use of these and other factors to provide estimates of IQ, educational level, language proficiency, personality type, or other parameters of interest. Any suitable method of writing analysis may be used. Results of the writing analysis may be collected in a database, in association with the candidate profile.

The analyzed metrics may then be used in formulating query responses in various different ways. For example, users may be permitted to specify queries that make direct use of the metrics developed from the writing analysis. For example, a user may be able to specify that a certain level of writing ability is desired, such as "greater than high school" but "less than post-graduate." In the alternative, or in addition, users may specify other parameters that are candidate-supplied, for example, age, education level, and languages spoken, and the metrics from the writing analysis may be applied to gauge the reliability of the candidate-supplied answers. Results may be ranked in order of reliability, and/or a reliability estimate may be provided as a graphical indicator, or in a textual field.

A more complete understanding of the method and system 55 for candidate matching will be afforded to those skilled in the art, as well as a realization of additional advantages and objects thereof, by a consideration of the following detailed description of the preferred embodiment. Reference will be made to the appended sheets of drawings which will first be 60 described briefly.

BRIEF DESCRIPTION OF THE DRAWINGS

FIG. 1 is a schematic diagram showing an exemplary sys-

FIG. 2 is a flow diagram showing exemplary steps of a method according to the invention.

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DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENT

The invention provides a system and method for candidate matching, that is suitable for implementation using various 5 computer and network components as are known in the art. FIG. 1 illustrates one exemplary system 100 according to the invention, in schematic fashion. System 100 comprises a data management system 102, connected via one or more communication links 104 to a wide area network 106, such as the 10 internet. A plurality of client devices 108, 109 (two of many shown) are also connected via any suitable communication links 110, 111 to WAN 106. Any suitable network client may be used.

Data management system 102 comprises a user interface 15 module 120, configured to control communication with clients 108, 109 desiring access to candidate data in database 124. Module 120 may provide security and convenience features as known in the art. For example, module 120 may be used to control access to database 124 using access control 20 methods as known in the art, and may serve interactive pages with graphical elements, for example, HTML and/or XML pages, to network clients.

Subsystem 102 further comprises a data processing module 122, configured to operate writing analysis algorithms, 25 and other operations for carrying out the steps of the invention. In the alternative, modules 120 and 122 may be combined into a single integrated module, and/or may be made up of numerous smaller modules for carrying out the steps and functions herein described. The computing modules may be 30 configured to operate in any number of interconnected computers, or may reside in a single computer. Any suitable computing hardware or software may be used. Steps of the invention may be performed using application software operating in a memory of system 102.

Module 122 may operate a variety of processing operations on data received for entry into database 124. For example, client 108 may provide candidate data 114 by filling out one or more data entry forms, served from interface module 120. The data 114 may be routed to module 122 for processing. In 40 particular, narrative writing portions of data 114 may be analyzed using algorithms as described in more detail below. One or more metrics are obtained from the analysis. Each metric may represent one or more measurements of an objective quality present in the analyzed writing sample, such as, for 45 example, educational level, error rate, estimated IQ, age, or personality type. Any desired metric may then be stored with other candidate data in database 124. Candidate data and metrics may be used for candidate matching in a conventional manner, or in any other manner described herein. Database 50 query and matching methods are well known in the art, and any suitable method may be used.

FIG. 2 shows exemplary steps of a method 200 for candidate matching according to the invention, which may be performed using a system such as management system 102 55 connected to other elements of a network system 100. Method 200 is diagrammed in the context of a single set of interactions, but it should be apparent that the method may readily be scaled to multiple parallel operations for a large plurality of simultaneous system users.

An early stage of client interaction may comprise an account initialization step 202. At step 202, a data management system and a client communicate to set up a client account, as part of a control and/or payment scheme. Typically, account initialization includes communication of contractual and personal data for establishing a relationship with the user (operating from a network client), upon which the

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user's access rights to candidate data are determined. Various suitable methods for account initialization are known in the art

At step 204, self-assessment data may be collected as known in the art. Such data may comprise information relevant to the candidacy at issue, that is provided by the user without verification. For example, in a match-making service context, self-assessment data may include a user's age, gender, height, weight, ethnicity, education level, location of residence, profession, and any of numerous other personal parameters that may be of interest to a person screening a database of dating candidates for a prospective match. Method 200 is not limited to any particular set of self-assessment parameters or data collection method.

At step 206, one or more narrative samples are collected. For example, the user may supply one or more narrative written responses to particular questions. As previously described, the questions may concern topics commonly associated with the candidacy at hand, or may deal with more randomly selected topics. That is, narrative topics may also serve to gather substantive information from users, or merely to provide a sample for analysis. For example, in the context of a personal match-making service, a narrative may concern a description of the user and the user's interests. To prevent plagiarism of narrative responses, the sample may include one or more responses to a randomly selected topic. Users may be encouraged to provide narratives of sufficient length for analysis, such as by rewarding candidates that provide sufficiently long narratives with special privileges. For example, candidates that provide sufficiently long narratives may be ranked higher in search results than candidates with short or missing narratives, or flagged with a confidence indicator.

The sample or samples need not be written, as spoken narratives may also be suitable. Spoken narratives may be converted to text before analysis, and/or may be analyzed as audio data. Methods for collecting written and audio data using a wide area network connection are well known in the art.

At step 208, the narrative sample is analyzed using one or more algorithms, to determine candidate qualities unrelated to the topic, or with no necessary relationship to the topic. For example, a narrative concerning the candidates last vacation or favorite leisure activities may be analyzed to assess the candidates apparent educational or literacy level. This analysis is not a mere subjective impression, and comprises application of a defined objective algorithm to the narrative text using any suitable text-processing method. The qualities thus measured are therefore actually qualities of the text itself, from which an inference or inferences may be drawn about the candidate. For example, if the narrative has a textual quality indicating authorship by a native English-speaking, university-educated person, it may be inferred that the author of the narrative possesses these qualities.

Various computerized analysis methods are known, and any suitable method may be used. For example, the narrative information may be analyzed as belonging to a particular educational level, based on the frequency with which certain words occur. For further example, the rate at which syntactical, grammatical, and/or spelling errors occur in the narrative may be analyzed. More complex analysis such as used in personality profiling may also be used. The invention is not limited to any particular analysis method, and any method that is believed to provide information of interest about the author of the narrative may be used. In the context of a personal match-making service, for example, a user's chosen

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vocabulary may be analyzed to determine a probable gender, age, and/or ethnic or cultural origin, as well as educational background.

One or more metrics should result from the analysis at step **208**. Any desired metric may be used. In many cases, although the analysis itself is objective and deterministic, the metric may be of a probabilistic nature, such as indicating a probability that a quality of interest is present in the contributing candidate, and may include a level-of-confidence indicator of the estimated result.

At step 210, the resulting metrics may be stored in association with self-assessment data in a candidate database. In addition, self-assessment data may be compared with the metrics and assigned a quality rating. For example, if a user's $_{15}$ self-reported educational background conflicted with an educational metric from the narrative sample, this conflict may be noted as a separate piece of information in the database.

At step 212, a query seeking a report of qualified candidates may be received from a user. For example, a user may 20 fill out a query form on an web page, which then generates a database query to the candidate database. At step 214, any suitable database method may be used to select the best matching methods. While the database querying methods may be as known in the art, the data queried should include 25 novel types of information as disclosed herein. In particular, novel metrics based on analysis of written data are available for use in selecting the most desirable candidates. Candidates with excellent consistency between self-assessment and metric data may be ranked higher, or flagged with an indicator. 30 Candidates with poor consistency or inadequate narrative data for reliable metrics may receive lower rankings, or be omitted from the search results. At step 216, query results may be presented to the user in a conventional fashion.

The invention is not limited to candidate matching for 35 comprises textual data that is representative of audio data. natural persons. It may also be used to identify other information of interest, so long as the information includes a basis for drawing inferences about the quality of the information. For example, certain keyword searches used in search engines, e.g., "breast implants," may identify a great deal of 40 spurious information that would not be of interested to someone seeking academic or serious medical information on this topic. A casual searcher may not be knowledgeable enough to specify academic or technical terms relating to the subject, but nonetheless, desires to see a higher (or lower) level of 45 information than the search engine would otherwise return. In an embodiment of the invention, therefore, the invention may be adapted to screen search engine results to determine a similar sorts of information as disclosed herein for personal candidate information. For example, similar metrics may be 50 applied to determine a quality of a search result, and the results may be screened to exclude results lacking a specified quality or range of qualities. Likewise, search results with excellent consistency between a self-reported quality level and a measured quality level may be flagged or otherwise 55 more modules are further configured for execution by the identified favorably in search results.

Having thus described a preferred embodiment of method and system for candidate matching, it should be apparent to those skilled in the art that certain advantages of the within system have been achieved. It should also be appreciated that 60 various modifications, adaptations, and alternative embodiments thereof may be made within the scope and spirit of the present invention. For example, an application to a matchmaking service has been illustrated, but it should be apparent that the inventive concepts described above would be equally applicable to other applications for candidate matching. The invention is defined by the following claims.

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What is claimed is:

- 1. A method comprising:
- receiving, by a computing device, narrative information associated with a user;
- receiving, by the computing device, data describing at least one personal quality associated with the user;
- analyzing, by the computing device, the narrative information in order to determine one or more probable personal qualities associated with the user; and
- determining, by the computing device, quality ratings for respective personal qualities that are described by the received data and are associated with the user, wherein the determining is based on comparisons of the respective personal qualities to corresponding respective probable personal qualities that were determined.
- 2. The method of claim 1, further comprising:
- ranking information describing the user relative to information describing one or more other users based on one or more of the quality ratings.
- 3. The method of claim 1, wherein a first probable personal quality comprises a probable educational level of the user and a corresponding first personal quality comprises a stated educational level of the user.
- 4. The method of claim 1, wherein a first probable personal quality comprises a probable personal age of the user and a corresponding first personal quality comprises a stated personal age of the user.
- 5. The method of claim 1, wherein a first probable personal quality comprises a probable personal gender of the user and a corresponding first personal quality comprises a stated personal gender of the user.
- 6. The method of claim 1, wherein the narrative information comprises audio data.
- 7. The method of claim 1 wherein the narrative information
 - **8**. A computing system, comprising:
 - a processor; and
 - a computer-readable medium storing machine-executable instructions including one or more modules that, if executed by the processor, cause the computing system
 - receive narrative information associated with a user from a first computing device;
 - receive data describing at least one personal quality associated with the user from a second computing device: and
 - determine quality ratings for respective personal qualities that are described by the received data and are associated with the user, wherein the determining is based on comparisons of the respective personal qualities to corresponding respective probable personal qualities that are determined based on the narrative information associated with the user.
- **9**. The computing system of claim **8**, wherein the one or processor in order to cause the computing system to rank information describing the user relative to information describing one or more other users based on one or more of the quality ratings.
- 10. The computing system of claim 8, wherein a first probable personal quality comprises a probable educational level of the user and a corresponding first personal quality comprises a stated educational level of the user.
- 11. The computing system of claim 8, wherein a first probable personal quality comprises a probable personal age of the user and a corresponding first personal quality comprises a stated personal age of the user.

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- 12. The computing system of claim 8, wherein a first probable personal quality comprises a probable personal gender of the user and a corresponding first personal quality comprises a stated personal gender of the user.
- 13. The computing system of claim 8, wherein the narrative 5 information comprises audio data.
- 14. The computing system of claim 8, wherein the narrative information comprises textual data that is representative of audio data.
- 15. A tangible computer-readable medium having instructions stored thereon that, if executed by a computing device, cause the computing device to perform operations comprising:
 - accessing narrative information associated with a user from a first computing device;
 - accessing data describing at least one personal quality associated with the user from a second computing device; and
 - determining quality ratings for respective personal qualities that are described by the accessed data and are associated with the user, wherein the determining is based on comparisons of the respective personal qualities to corresponding respective probable personal

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qualities that are determined based on the narrative information associated with the user.

- **16**. The tangible computer-readable medium of claim **15**, wherein the operations further comprise:
 - ranking information describing the user relative to information describing one or more other users based on one or more of the quality ratings.
- 17. The tangible computer-readable medium of claim 15, wherein a first probable personal quality comprises a probable educational level of the user and a corresponding first personal quality comprises a stated educational level of the user.
- 18. The tangible computer-readable medium of claim 15, wherein a first probable personal quality, comprises a probable personal age of the user and a corresponding first personal quality comprises a stated personal age of the user.
- 19. The tangible computer-readable medium of claim 15, wherein a first probable personal quality comprises a probable personal gender of the user and a corresponding first personal quality comprises a stated personal gender of the user.
- 20. The tangible computer-readable medium of claim 15, wherein the narrative information comprises audio data.

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UNITED STATES PATENT AND TRADEMARK OFFICE

CERTIFICATE OF CORRECTION

PATENT NO. : 8,150,680 B2

APPLICATION NO. : 12/902061 DATED : April 3, 2012 INVENTOR(S) : Shuster

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In Column 4, Line 44, delete "candidates" and insert -- candidate's --, therefor.

In Column 4, Line 46, delete "candidates" and insert -- candidate's --, therefor.

In Column 6, Line 34, in Claim 7, delete "1" and insert -- 1, --, therefor.

In Column 8, Line 13, in Claim 18, delete "quality," and insert -- quality --, therefor.

Signed and Sealed this Eleventh Day of September, 2012

David J. Kappos

Director of the United States Patent and Trademark Office